

## Frequently Asked Questions (as of Aug 2022)

#### Will there be allowance or reimbursement of expenses?

There will be no allowance. Volunteers are expected to pay for all expenses incurred from this placement. This includes transportation and accommodation (for non-residents).

### Are meals provided?

Volunteers will be provided with a staff meal on days they are rostered for duty.

### What insurance do I need?

Please ensure that you have insurance coverage that provides for:

- Emergency medical expenditure
- Emergency repatriation costs
- Loss of baggage/money
- Travel cancellation costs

# What if my application for Work Holiday Pass or Training Employment Pass is rejected by Ministry of Manpower?

A valid work pass is required by Singapore law for international participants of this programme. If your application is rejected by MOM, we will not be able to offer you a placement nor refund your application fee.

### Who can I approach to find out more?

Please contact the Volunteer Engagement Unit at veu.edu@mandai.com.